

TONBRIDGE & MALLING BOROUGH COUNCIL
FINANCE, INNOVATION and PROPERTY ADVISORY BOARD

23 September 2015

**Report of the Director of Central Services and
Director of Finance and Transformation**

Part 1- Public

Matters for Recommendation to Cabinet - Non-Key Decision (Decision may be taken by the Cabinet Member)

1 CAPITAL PLAN – POST IMPLEMENTATION REVIEWS

This report brings forward Capital Plan post implementation reviews in respect of Christmas Lighting Capital Grants and Implementing Electronic Government.

1.1 Introduction

1.1.1 This report is the latest in a series of post implementation reviews which, in accordance with the Capital Strategy, are submitted to this Advisory Board for information. The reviews are presented in the format endorsed on 5 October 2005.

1.2 Christmas Lighting Capital Grants

1.2.1 Attached at **[Annex 1]** is the relevant review template for this capital scheme. Members will note the positive outcome in terms of objectives being met and the project being delivered close to budget.

1.3 Implementing Electronic Government

1.3.1 The scheme covered a 10 year period starting in 2002 and was introduced to support a government initiative to make services available electronically where feasible. Individual projects included e-payments, committee management system and the customer relationship management system (CRM). All three of these projects have provided the basis for transforming the way customers transact with the Council. Of the total project spend of £857,900, £16,900 was met by the Council with the remainder funded by Government. A review template is provided at **[Annex 2]**.

1.4 Legal Implications

1.4.1 Considered within the evaluation template.

1.5 Financial and Value for Money Considerations

1.5.1 As shown in the Annex.

1.6 Risk Assessment

1.6.1 All risks identified within the evaluation process and any difficulties highlighted through the post implementation review.

1.7 Equality Impact Assessment

1.7.1 The decision recommended in this report has a remote or low relevance to the substance of the Equality Act. There is no perceived impact on end users.

1.8 Policy Considerations

1.8.1 Capital Strategy; Community; Customer Contact

1.9 Recommendation

1.9.1 Post Implementation Reviews intend to answer the question “Did we achieve what we set out to do and if not what should be done?”

1.9.2 The above reviews indicate successful implementation of the projects and it is, therefore, **RECOMMENDED** that the Post Implementation Review for the projects outlined in the report be endorsed.

The Director of Finance and Transformation and Director of Central Services confirm that the proposals contained in the recommendation(s), if approved, will fall within the Council's Budget and Policy Framework.

Background papers:

Nil

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